

For almost 10 years yelster digital prototypes, develops and operates technology platforms and online services in the scope of digital local communications. We offer an exciting work environment combining the agile independency and flexibility of a startup with the backing of an expanding, international corporation. yelster digital employs more than 35 experts and is part of the French SoLocal Group.

To support our teams in Vienna or Salzburg we are looking for passionate and dynamic talents with profound work experience – preferable in startups – and the commitment to actively move the company forward.

For the second-level support of our production team we are seeking a

## Technical Support Specialist (m/f)

Full time position in Vienna

### Your responsibilities:

- Be an expert for our tools and solutions
- Help diagnose and resolve technical issues to improve overall partner experience with our solutions
- Work and communicate internally with our teams, resolve issues via ticketing tool
- Think of creative ways to improve production efficiency and structure as we continue to grow
- Teamwork in an international, distributed setup

### Your profile:

You are a tech-savvy, solution-oriented internet user and know your way around “Google my Business” and “Facebook Pages for businesses”, and you communicate well both in English and in French.

- A college graduate with a BA/BS degree
- Proficient in English as well as French (written and spoken). German is a plus.
- Good knowledge with Google my Business & Facebook Pages
- Outgoing and energetic, allowing your personality to shine through your work
- A problem solver who is excited by diagnosing complex issues
- A self-starter with the ability to work independently
- Eager to learn and be part of a growing team
- Able to welcome and embrace change in an innovative company environment

### We offer:

- Altering, challenging tasks in a dynamic environment being part of an international team
- Full-time position with a long time career perspective
- Pleasant work location in the heart of Vienna
- Start immediately or upon agreement
- Compensation clearly above average, according to actual experience and in compliance with the Austrian IT-Kollektivvertrag (e.g. minimum compensation for “Erfahrungsstufe ST1” of annual gross salary € 44.786,-).

**Interested?** Please send us your meaningful CV including a photo, a personal introduction and a motivational letter via E-Mail to: [mspitzer@yelsterdigital.com](mailto:mspitzer@yelsterdigital.com)